

Skilled, prepared, confident: Using VR to train the frontline in uncertain times

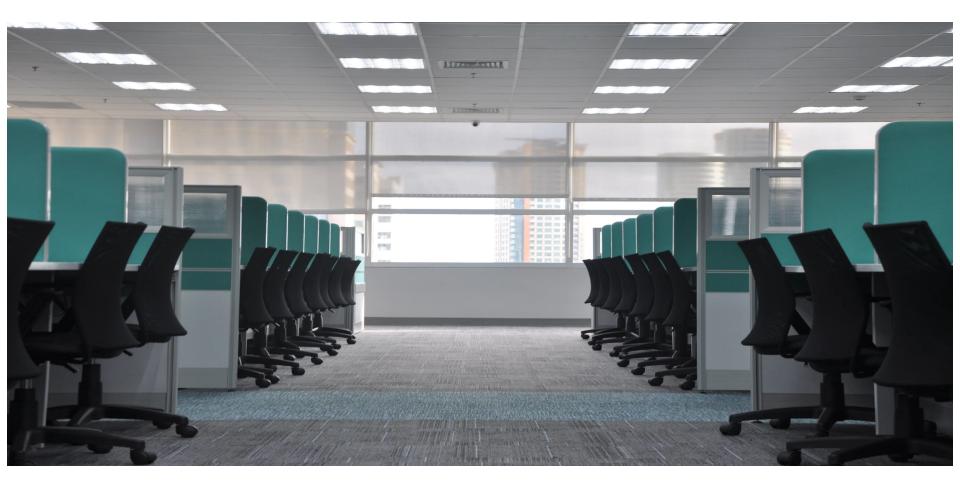
Derek Belch

•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•

The world has changed quickly

. **. . .** **. . .** **. . .** · · · · · · **. .** **. .** **. . .** **. . .** . . . **. .** · · · · · · **. .** **. .**

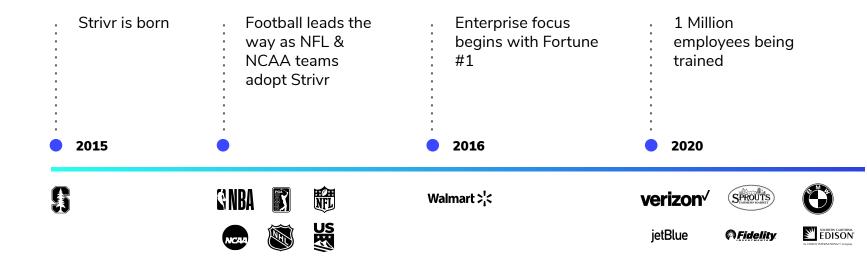
· · · · · · • • •



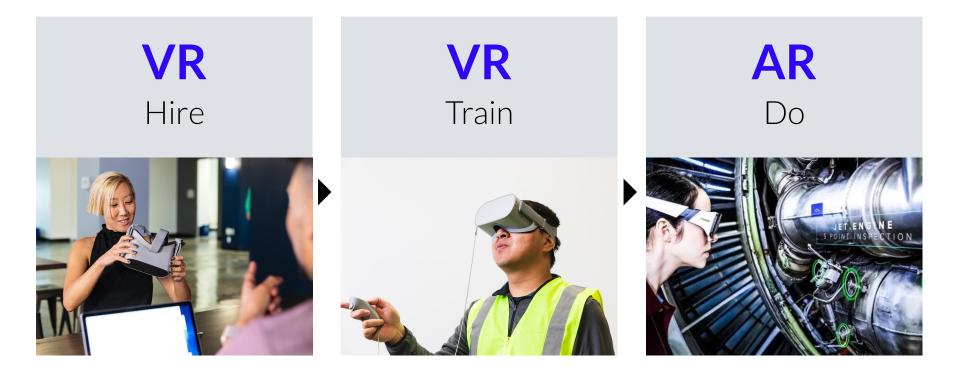
Today's enterprise



Our journey

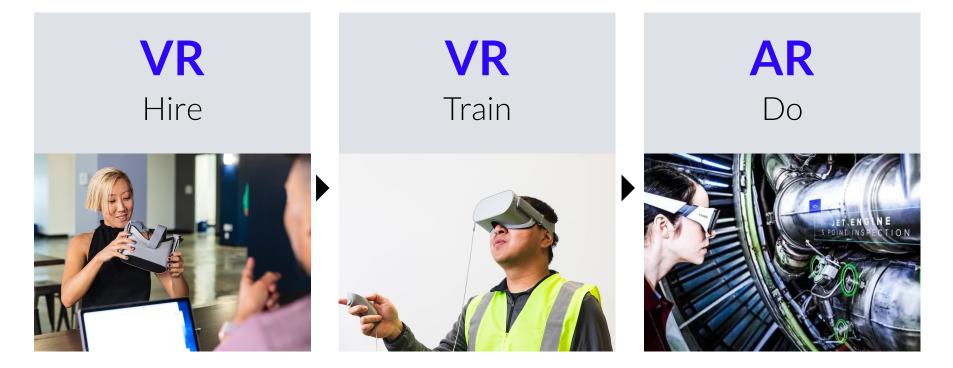


Over the next decade, VR and AR will work together and fundamentally change employee development in the enterprise





Strivr is the software glue that ties these employee development pillars together to deliver next-generation immersive experiences and provide predictive and actionable insights



IMMERSIVE LEARNING

IS A TRAINING METHODOLOGY THAT COMBINES THE SENSE OF PRESENCE OF VIRTUAL REALITY WITH ADVANCED LEARNING THEORY, DATA SCIENCE AND SPATIAL DESIGN.

Traditionally, effectiveness came at a cost



Immersive Learning is an effective, at-scale solution



Learning in Virtual Reality



Unique benefits of VR-based training for today's challenges:

- Engages learners physically for higher impact and retention
- Reduces training times from days/hours to minutes
- Enables repetitions on-demand
- Provides safe access to risky situations
- Delivers unique, actionable data and insights

Supporting business objectives in time of change

Improve overall safety

New safety procedures

Food safety

Emergency situations: active shooter, robbery, injury

Increase efficiency & productivity

New process or equipment rollout

Store operations

Lean methodology

Enhance customer service

Front-line employee training Managing difficult conversations Delivering consistent brand experience

Develop interpersonal skills

Giving feedback, manager development

Empathy

Conflict resolution

Diversity and inclusion

How do you measure the Impact of Immersive Learning?



Engagement & knowledge retention

BUSINESS

Operational efficiency & cost reduction

CULTURE

Create & reinforce

From hours-to-minutes, while improving retention and impact



Reduction in pickup tower training, from 8 hours to 15 minutes

Walmart >'<



Increase in customer satisfaction in less than 6 months

Fidelity



Felt prepared for dangerous situations

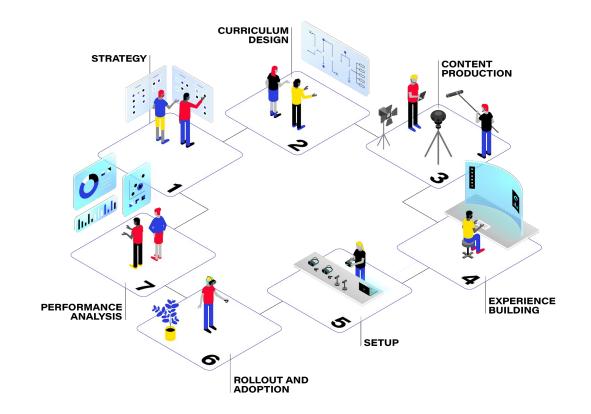
verizon^{\lambda}



More likely to remember values compared to non-VR learners



Strivr is the only end-to-end Immersive Learning platform



Curious to learn more?

strivr.com/immersive-learning



Thank you!

· · · ·

.

. .

. .

.

•

.

.

. .

• •

. . .

•